Rock Dining Fall 2023 Update

Slippery Rock University Dining Services launched new meal plan management and point-of-sale systems during the summer of 2023. The new systems are provided by Touchnet Information Systems. The University invested in new systems because several older platforms had reached their end of life. The new Touchnet system provides new software and tools for producing ID cards, issuing and managing meal plans, and registering sales in all dining locations.

Touchnet 360u and OneWeb:

As a result of the change, the University has discontinued the use of GET. Students should download the Touchnet 360u mobile app to manage their meal plans. Meal plan information is also available online via OneWeb at https://secure.touchnet.com:443/C21383_oneweb/.

Please note that the Touchnet 360u mobile app includes a security feature that limits an account to a single mobile device. Students should use the mobile device they intend to carry on campus for downloading and registering with the app.

Flex Fund Additions:

Flex funds can be added to any student account, regardless of whether the student originally purchased a meal plan. Flex funds can be used for the purchase of food in any dining location on campus. Once purchased, flex funds are non-refundable. Flex balances roll over from the fall semester to the spring semester as long as the student remains enrolled. However, all flex funds expire at the end of the spring semester.

Students can add flex dollars to their meal plan account using the 360u app or OneWeb.

Authorized users (e.g. parents) can add flex dollars to a student's account by visiting <u>https://secure.touchnet.com:443/C21383_oneweb/Parental/LogOn</u>. The authorized user must know the student's standard account number. The standard account number is the student's Banner ID number with the letter A replaced by the number 0. For example, Banner ID A01234567 = Standard Account 001234567.

All flex fund additions require payment by credit card.

What else is new for 2023:

Aramark and Dining Services have launched three new options for student dining:

- Clean Plate in Weisenfluh Hall offers a selection of grain and fruit bowls with allergen-friendly ingredients.
- Wild Blue replaces Bento in Weisenfluh Hall and offers hot entrée bowls along with freshly rolled sushi.
- Boozel Express has expanded hours on weekdays opening at 10:30am and featuring a grab and go lunch program as a meal exchange throughout the day. The late-night menu continues from 7pm-1am nightly.

Meal Exchange and Meal Equivalency:

Every dining location offers a **Meal Exchange**. A meal exchange is a designated combo meal offered at the value of one meal swipe. In many locations, the meal exchange rotates every couple of weeks to provide variety.

Selected dining locations offer **Meal Equivalency**. A meal swipe has the meal equivalency value of \$6.20 towards a purchase at the following locations: Boozel Express, Rocky's, Starbucks We Proudly Serve in Bailey Library, and Butter & Honey, Burger+Fries, and Clean Plate in Weisenfluh. Excluded from the meal equivalency program are Starbucks and Quaker Steak and Lube in the Student Center and Wild Blue in Weisenfluh.

Please inform the cashier when checking out if you are purchasing the Meal Exchange or would like to use Meal Equivalency. Only one meal swipe may be used per transaction. Students may use up to 6 meal swipes per day.

Dining Services:

The Dining Services office is located in room 102 of the Smith Student Center. Office hours are 8:00am-4:30pm Monday-Friday during the academic year and 8:00am-4:00pm during winter, spring, and summer breaks. Dining Services can be reached by telephone at 724-738-2038 or email to <u>Dining@sru.edu</u>.

Aramark, the University's contracted food service partner, maintains a dining website at <u>www.slipperyrock.campusdish.com</u> with information about meal plans, menus, health and wellness, and more. Aramark also shares information and events through various social media channels as Rock Dining.